

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial Number: 10/741,797
Filing Date: 12/19/2003
Applicant(s): Thomas E. Creamer, et al
Entitled: SUBSCRIBER SERVICE MANAGEMENT
Examiner: Binh Kien Tieu
Group Art Unit: 2643
Attorney Docket No.: BOC920030111US1 (1082-015U)

Mail Stop Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Non-Final Office Action mailed May 5, 2006, please amend the claims of the above-referenced patent application (the "Patent Application") and please further consider the following remarks establishing the patentability of the amended claims of the Patent Application.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.